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Dear HTC Patient and Family,

The U.S. Hemophilia Treatment Center (HTC) Network is made up of over 140 HTCs across the country. We want to hear from you about the care and services you receive at the Mary M. Gooley Hemophilia Center.

The Mary M. Gooley Hemophilia Center is working with other HTCs around the country to support the Fourth National Patient Satisfaction Survey. With each survey, we have learned a lot about care received at HTCs. In 2021, over 5300 patients responded about the care received in 2020 (see: www.htcsurvey.com). The goal of this survey is to find ways to improve care for patients and families with bleeding disorders. **Please help us reach that goal by completing the survey and telling us how satisfied you are with our HTC care and services received during 2023.** We invite each HTC patient in your household to take the survey.

This survey is voluntary. The questions will take less than 10 minutes to answer. Please read the instructions on the form carefully.

The easiest way to participate is to take the survey online at www.HTCsurvey.com. To get started, find our HTC in the drop-down list, then take the survey.

If you can't take the survey online, please fill out the enclosed paper survey, and return it in the postage-paid envelope. The data team at the HTC at Oregon Health & Science University will combine your survey responses with all others.

All information is private. You will not be identified in any way. National results will be shared with hemophilia support organizations, the federal government, insurance companies, and groups trying to support the rights of patients to get the best bleeding disorders health care.

On behalf of the Mary M. Gooley Hemophilia Center and the U.S. Hemophilia Treatment Center Network, thank you for your time.

Sincerely,

Tom Wilmarth
President & CEO
Mary M. Gooley Hemophilia Center

Take the Survey!

